

# Installing the Inuvika OVD Enterprise Desktop Client

## Requirements

To install the *OVD Enterprise Desktop Client*, the following requirements must be met:

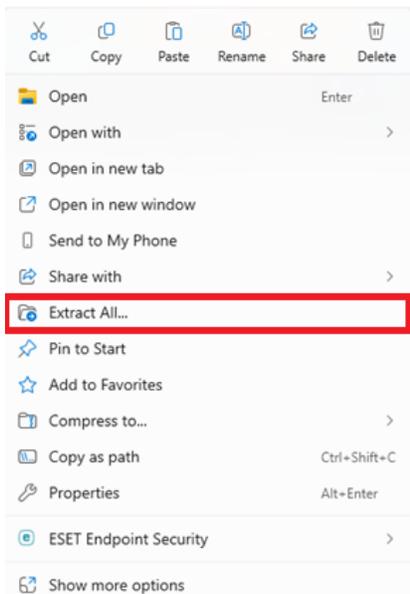
1. The installation must be run on a workstation with Microsoft **Windows 10 or later**
2. You have a user account on your workstation **local administrator** rights
3. A macOS client (MacOS 12 or later) and a Linux client also available but install steps may vary from the documentation below

## Downloading the Installer

### All Platforms

The *OVD Enterprise Desktop Client* can be downloaded directly here at <https://files.trupoint.com/Inuvika-OVD-3.5.0.2.sprint.7777-Enterprise-Desktop-Client.exe.zip>

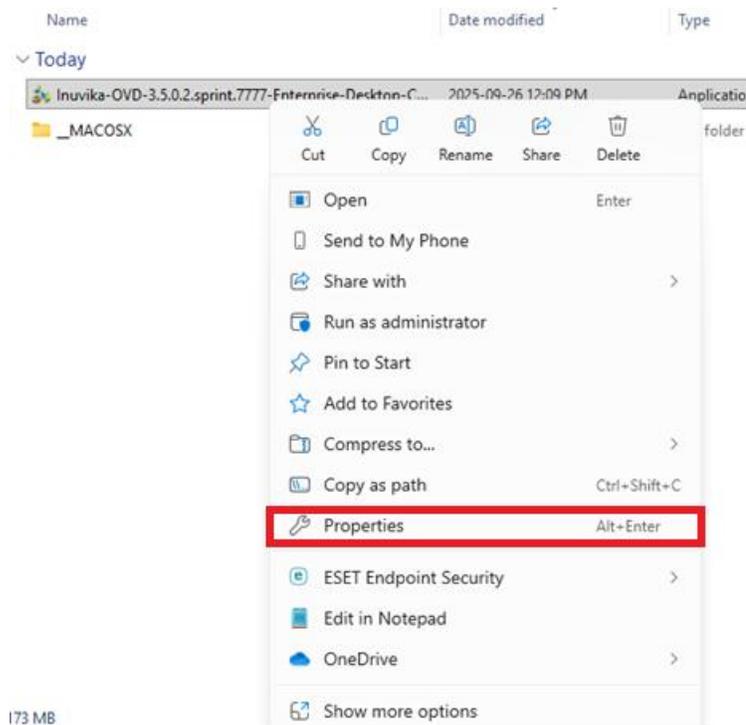
Once the ZIP file is downloaded, right-click on it and select "**Extract All**" from the context menu.



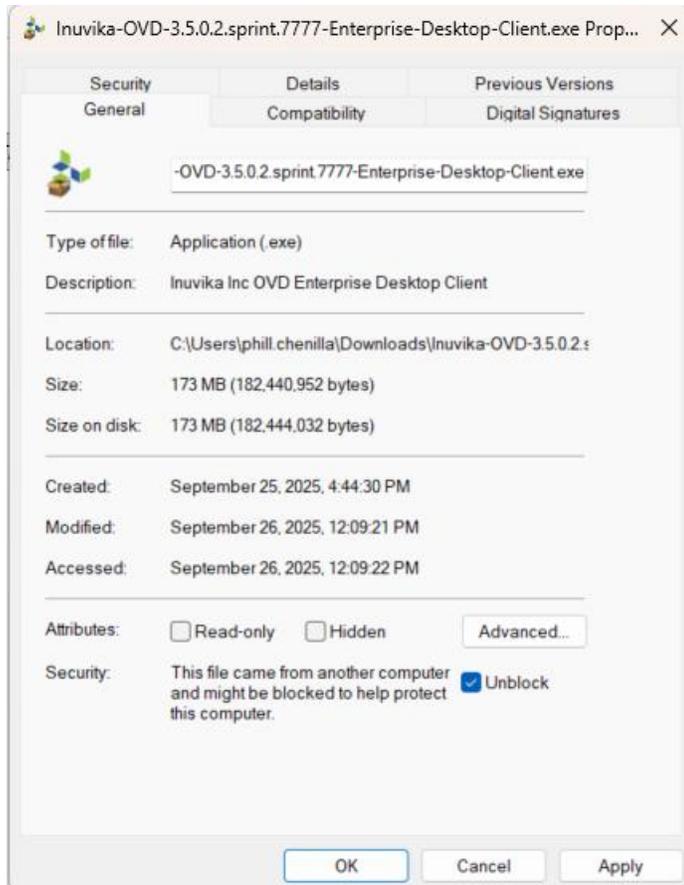
## Windows Specific Instructions

For Microsoft Windows, please use the “Inuvika-OVD-3.5.0.2.sprint.7777-Enterprise-Desktop-Client” executable.

1. Right-click on file “Inuvika-OVD-3.5.0.2.sprint.7777-Enterprise-Desktop-client.exe” and click “Properties”



2. In the presented dialog, if there is an option under the “General” tab named “Unblock”, ensure it is checked and then click OK (this step can be ignored if the “Unblock” option is not present)



## Client Installation Instructions

Once the *Inuvika OVD Enterprise Desktop Client* is downloaded, perform the following steps on your workstation:

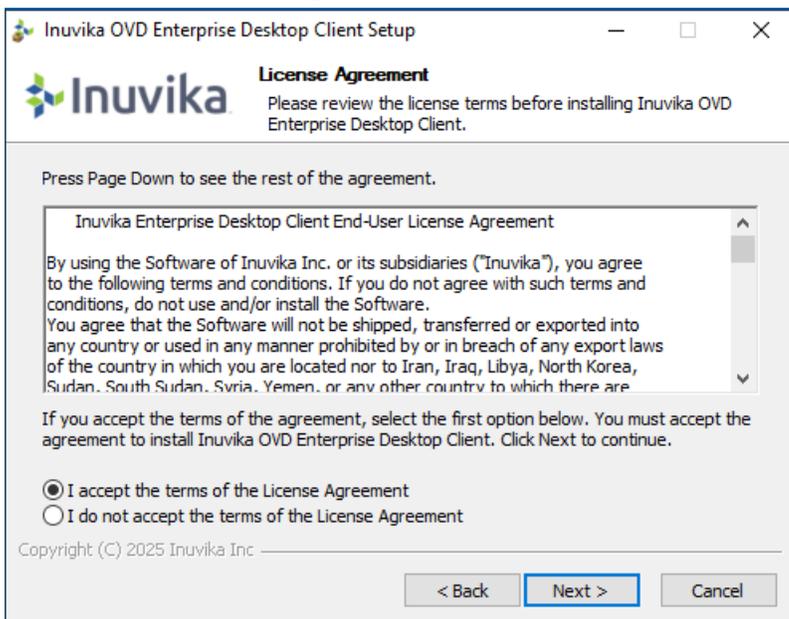
**Note:** the following steps are for installs being performed on Windows only

1. Close all applications on your workstation
2. Run the downloaded Inuvika OVD Enterprise Client executable (i.e. double click the .exe file you downloaded)
3. If prompted for a local administrator account, enter the appropriate admin credentials for your workstation

4. in the *Welcome* screen, click “Next”

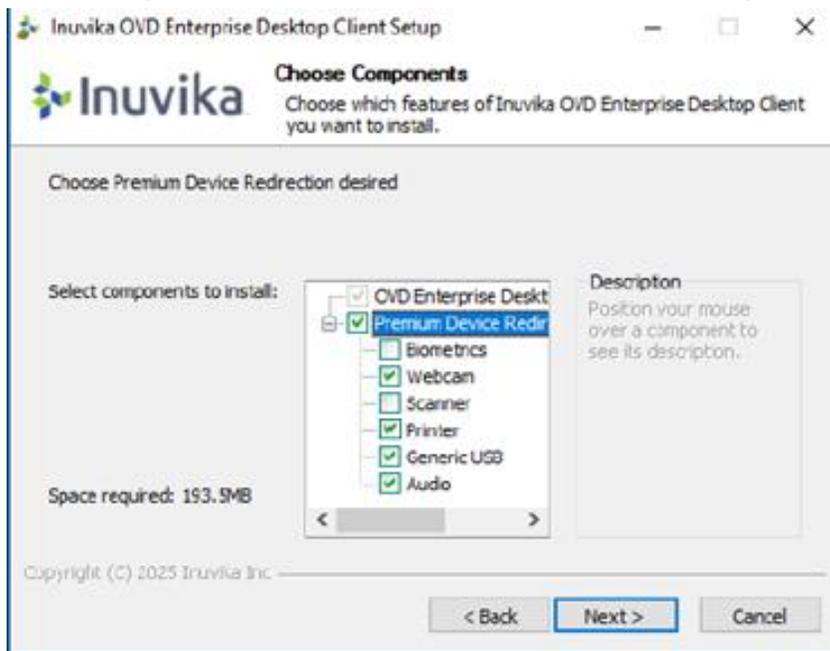


5. on the next page, read the terms of the License Agreement, select the “I accept the terms of the License Agreement” and click “Next”

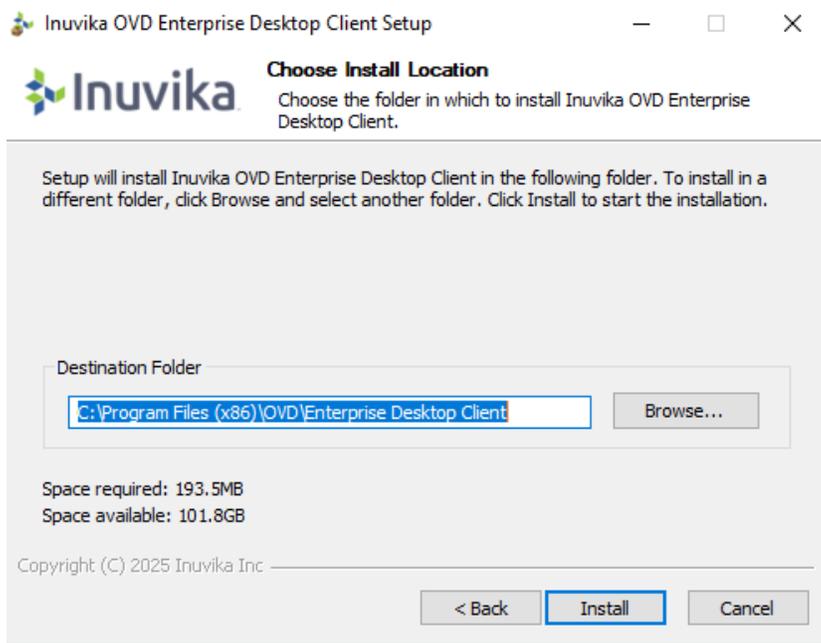


6. On the *Choose Components* page, expand the options for “Premium Device Redirection” and ensure only the following items are selected:
  - Webcam
  - Printer
  - Generic USB
  - Audio

All other options should be cleared at this time but may be configured later.



7. Click “Next”
8. In the *Choose Install Location*, leave the value of “Destination Folder” at its default value and click “Install”



9. Once the installation has completed, click “Finish”



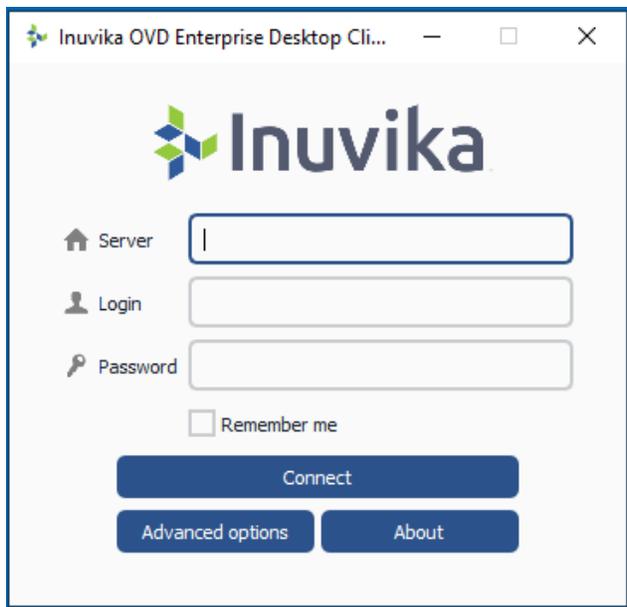
10. If prompted to do so, reboot your computer

## Connecting to Desktops and Applications

### Launching the Desktop Client

When the *OVD Enterprise Desktop Client* has been installed to your local machine, an icon will appear on your desktop, task bar, and/or start menu. The client can be launched by double clicking the icon.

Upon first run, the client will appear on your local desktop as shown below.



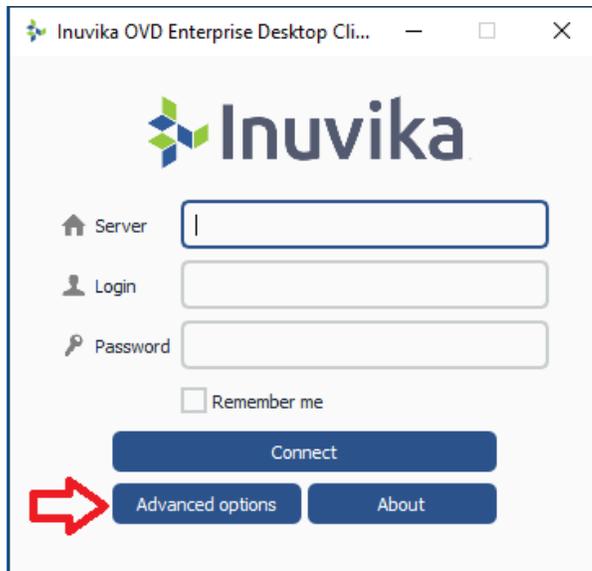
The desktop client can connect to a remote environment in either “Desktop” or “Application” mode. The default is “Desktop” mode. When connecting in “Desktop” mode, your TruWorkspace desktop will be displayed on your workstation in either windowed or full-screen mode.

The second option of running in “Application” mode will publish applications from your TruWorkspace to your workstation as either desktop shortcuts or via a context menu launched by right-clicking the *OVD Enterprise Desktop Client* icon found in the system tray. In this mode, launching any applications published to your local system will appear to run on your workstation, but will in fact be running from your TruWorkspace environment.

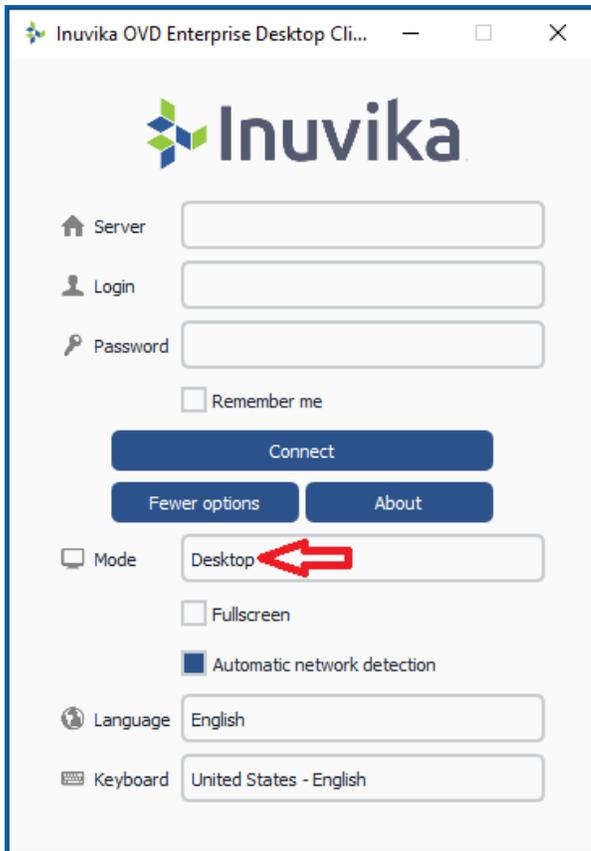
## Connection Modes

To connect in either Application or Desktop mode:

1. Click the “Advanced options” button on the desktop client



2. With the “Advanced options” expanded, click within the “Mode” drop-down ... the value will be either “Desktop” (the default) or “Application”



Inuvika OVD Enterprise Desktop Cli... — □ ×

**Inuvika**

Server

Login

Password

Remember me

Connect

Fewer options About

Mode  

Fullscreen

Automatic network detection

Language

Keyboard

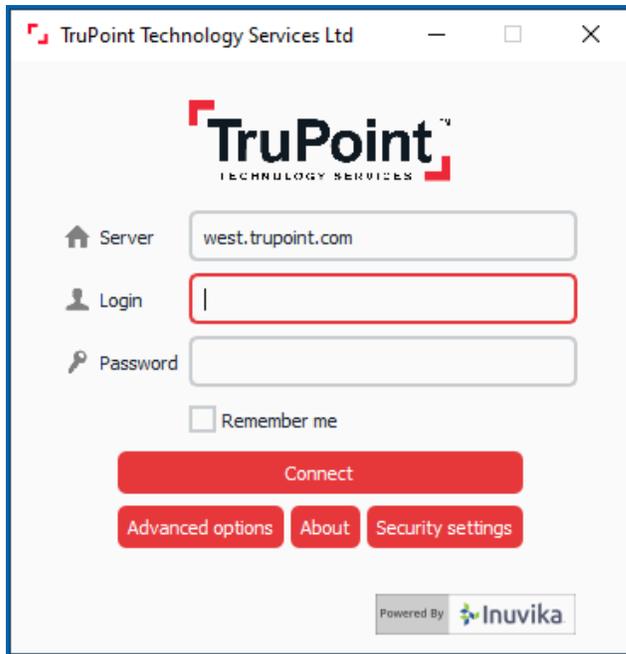
3. In the drop-down, select the desired connection mode

If connecting in “Desktop” mode, an additional option to display your TruWorkspace in “Fullscreen” mode becomes available. If cleared (the default), the TruWorkspace desktop will start as a windowed application on your desktop. If checked, the TruWorkspace desktop will start in full-screen mode. Regardless of the value of this setting, the windowed/full-screen option can be changed after the TruWorkspace desktop is launched.

## Connecting to TruWorkspace

Within the *OVD Enterprise Desktop Client*, change the value of the “Server” field to **west.trupoint.com** (if TruWorkspace is hosted in Kelowna datacenter) **or** **central.trupoint.com** (if TruWorkspace is hosted in Mississauga datacenter). Generally, pick the one closest geographically to your organization’s home office.

This will update the appearance of the dialog to what’s shown below.



To log into your TruWorkspace, values for the following fields must be provided:

Field Name	Value
<b>Server:</b>	west.trupoint.com (Kelowna) or central.trupoint.com (Mississauga)
<b>Login:</b>	Your current TruWorkspace username (e.g. name@companydomain.com)
<b>Password:</b>	Your current TruWorkspace password
<b>Remember Me</b>	Check
<b>Button</b>	Press “Connect”

Note: An additional authentication step will be required for MFA enabled accounts.